

# Digital ADA Roadmap Overview

## Agency-Wide Governance Process

### 1. Governance Policy and Process

- a. Provides guidance and structure for Divisions and Districts to collaborate, interact, and report progress
- b. Civil Rights Division (CIV) facilitates a collaborative model across TxDOT divisions & districts

### 2. Barrier Data Inventory

- a. TxDOT public-facing websites and webpages
- b. Third-party websites
- c. Third-party applications
- d. Public-facing documents
- e. CIV provides oversight for review and verification

### 3. Execute Immediate Strategies to Improve Compliance

- a. Archive old documents not in use and remove from websites; make available upon request
- b. All new public-facing documents must be made accessible before posting on websites

### 4. Digital Workflow Modeling

- a. Identify TxDOT workflow processes and root cause issues for compliance
- b. Define strategies to improve operational processes

### 5. Integrate Digital Barrier Information & Implementation Plan into the scheduled TxDOT ADA Transition Plan update

- a. Develop a digital implementation schedule for barrier removal
- b. Identify 'programmatic' approaches to effective communication solutions that are digitally focused

## **6. Training & Support**

- a. Processes and training material will be reviewed by 508 expert to ensure current best practices for ADA digital compliance
- b. Advanced training and support for TxDOT staff
  - i. documents and content creators
  - ii. website development
  - iii. guidance for staff communication with application providers
  - iv. guidance for evaluating vendor management processes
- c. On-going work sessions to collaborate to identify issues and solutions across divisions and districts
- d. Digital Resources Hub updates

## **7. Agency-wide ongoing efforts to improve compliance systematically, over time**

- a. Prioritize assets (documents and websites) for remediation on a regular cadence
- b. Remediate assets per the prioritized schedule
- c. Develop advanced document remediation strategies
- d. Support teams

## **8. FHWA Report is modified through TAMES**

- a. Data for CIV-ADA FHWA Report adjusted to reflect all district and division digital assets
- b. Districts and divisions report progress for technical remediation, barrier removal, and training completed for the quarterly and annual FHWA report

## **9. Procurement**

- a. CIV to support the review of TxDOT's current procurement processes to include Voluntary Product Accessibility Template (VPAT) evaluations, documentation of maximum extent feasible, and monitoring for future advancements as technology changes
- b. CIV to support the review of TxDOT's vendor and contract standards and processes for ADA compliance regulatory requirements