What, When, Why, & How to Invoice

PEPS Invoice Center

Tira Dobrozensky, Invoice Center Manager

Priscilla Vasquez, Invoice Center Lead

Nikki Cervantes, Invoice Center Lead

Presentation Topics



PEPS Invoice Center

Oversee review and on-time payment of invoices for the PEPS Division

- Achieve 100% on-time payments to avoid costly penalties for TxDOT
- Process account receivables for PEPS Contracts and Work Authorizations
- Address account inquiries
- Monitor Prompt Payment Compliance

The PEPS Invoice Center Team...

Invoice Center Manager - Tira Dobrozensky



Priscilla Vasquez Nichole Cervantes



Invoice Specialists

Patricia Pascone Joku Njoku Crystal Mejia Elizabeth Grado Arlene Sanchez Cassandra Johnson Vanessa Morris Angelica Garcia Arlene Sanchez Allison De Luna Stephanie Arango

PEPS Service Centers and Districts

PROFESSIONAL ENGINEERING PROCUREMENT SERVICES





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Tira Dobrozensky CTCM

Support Services Center Kathy De Luna, CTCM, CTCD

Invoice Life Cycle

Invoice Life Cycle



Invoice Review – Rejection & Corrections

Reasons for Rejection

- ANY accounting error on invoice submitted (over 1% of cumulative invoice total)
- Invoice crosses Fiscal Years (FYs) FY is from Sept. 1 Aug. 31
- Invoice Service Dates are: 1. Before the execution date 2. After the termination date of the Work Authorization (WA)





- Labor Classification not included in executed WA/Supplemental WA (SWA)
- Staffing Rate incorrect does not match executed WA/SWA

Reasons for Rejection cont.

- Begin Service Date and End Service Date are after the Provider Invoice Date which is the date invoice is signed by the consultant
- Sending Invoice for processing before the End Service Date



Reasons for Rejection cont.

- Control Section Jobs (CSJs) are not part of the executed WA/SWA (does not apply to Lab, Maintenance, GEO Tech or Traffic WAs)
- Function Codes charged are not part of the executed WA/SWA
- Cumulative Invoice exceeds value of executed WA/SWA
- Invoice is NOT signed and dated by Consultant





Reasons for Rejection cont.

- Method of payment incorrect/not in the executed WA
- Accounting errors that increase the invoice total amount
- If there are an excessive number of errors that need to be addressed (even if within the 1% cumulative invoice total)
- Old Invoice template being used Most current Invoice Template is required for all invoice submissions (effective March 1, 2020.)



Reasons for Correcting Without Rejection

- Project Manager (PM) (wrong or missing)
- FY (Incorrect based on Service Dates)
- Source Unit (wrong or missing)
- District or Division (wrong or missing)
- Seg ID column (wrong or missing)
- Object of Expenditure (wrong or missing)
- Typos on CSJ numbers
- Rounding error (less than 1% of cumulative invoice total)
 - Unless there are multiple issues then we will reject



Example – Correcting Without Rejection

| Template Updated: April 2022-Ver 9 | | | 9 Provider Invoice No. | | | | |
|--|--|--------------------------------|------------------------------------|--|------------------------------------|------------------------------|--|
| | | | Combined Invoice Template Log No. | | | | |
| Texas Department | | | PeopleSoft (PS) Contract PO No. | | | | |
| of Transportation | Provider Invoice | | PS Work Authorization (WA |) PO No. | | | |
| | Date | | TxDOT Invoice No. | | | | |
| | • | INVO | ICE | | | | |
| Provider Name: | | | Legacy Contract No. | | | | |
| Provider ID No. | | | Contract Amount: | | | | |
| Remittance Address: | | | Contract Expiration Date: | | | | |
| | | | Legacy WA No. | | | | |
| | | | WA Authorized Amount: | | | | |
| Begin Service Date: | | | WA Execution Date: | | | | |
| End Service Date: | | | WA Expiration Date: | | | | |
| WA Project Manager (Provider): | Manager (Provider): | | WA Payment Type(s) for this WA: | | | | |
| DBE/HUB Goal Assignment for Contract and %: | | | WA Project Manager (TxDOT): | PROJEC | CT MANAG | ER NAME | |
| | | INVOICE S | UMMARY | | | | |
| AY (App/Fiscal Yr.) 4 digit DEPT (Budget Acct Source Unit) | Project Description | | | | | | |
| FY SOURCE UNIT PLEASE NOTE - PM's MUST verify this; it is the "Manager Number" | | | | | | | |
| INVOICE DETAIL | | | | | | | |
| Line No. DD (DIST/DIV Budget No.) | PCBU (Enter 2 Digit Seg ID No. Only) | PROJECT (CSJ or Detail No.) | AMOUNT | SOURCE (Legacy Function Code) | ACCT (Object of Expenditure) | (TxDOT Use Only) SFI Code | |

Internal Website:

https://tntoday.dot.state.tx.us/PEPS/Pages/MgmtandAdmin.aspx

| Process Outline |
|--|
| Work Authorization Requests and Assignment Process |
| Risk Analysis |
| Work Authorization Negotiation |
| Work Authorization PeopleSoft Set-up |
| Work Authorization Closeout |
| Commercial Lab Program |
| Invoice Templates and Process |
| Program Compliance |

Where to find current Invoice Template and Resources cont.

External Website: https://www.txdot.gov/business/consultants/architectural-engineering-surveying.html

Invoicing for Professional Services

The Invoice Template published on the website will be the most current template. Always use the current template. Do not submit the invoice more than once as this will cause a delay in processing. Submit all invoice questions to: <u>PEPS_Invoice_Center@txdot.gov</u> Invoice Template Packages and Resources

•Cost Plus Fixed Fee (CPFF)

<u>Cost Plus Fixed Fee (CPFF) Invoice Template and Instruction Package</u> - June 2022-Ver 11

•Specified Rate and Unit Cost (SR and UC)

- <u>SR and UC Invoice Template and Instruction Package</u> June 2022-Ver 10
- SR and UC Master Template Setup Video May 2022-Ver 2
- SR and UC How to Complete a Monthly Invoice Video May 2022-Ver 2

•Lump Sum (LS)

- Lump Sum (LS) Invoice Template and Instruction Package July 2022-Ver 7
- Lump Sum Master Template Setup Video May 2022-Ver 2
- Lump Sum How to Complete a Monthly Invoice Video May 2022-Ver 2

Invoice Resources

Invoice Frequently Asked Questions
 Invoicing Process Quick Reference for Consultants - NEW
 PEPS Function Code Mapping
 Utility Engineering Investigation FC Change FAQ
 Guidance on Other Direct Expenses

Payment Types

Payment Types and Required Documentation

| | Professional Engineering Procurement Services (PEPS) Invoice Template Packages | | | | | | | | | | | | |
|--|---|-----------------------|---|---------|--------------------------------|--------------------------------------|--|------------------------------|-----------------------------|------------------------|----------------------|--|--------------------------------------|
| | | | Inv | oice Te | emplate | Packag | ge Work | (book - | Structu | re | | | |
| Payment Type | Instructions | Function (FC) List | Chart of Accounts (COA) Conversion Page | Invoice | Signature Authority Page | WA Financial Status Summary | Summary of Total Amt Invoiced | Labor Summary (Office) | Labor Summary (Field) | Deliverable Summary | Unit Cost Summary | Other Direct Expense (ODE) Summary | Travel Expense (TE) Summary |
| Cost Plus Fixed Fee | x | x | x | x | x | x | x | x | x | | | x | x |
| Specified Rate | x | x | x | x | x | x | x | x | x | | | x | x |
| Specified Rate/Unit Cost (Hybrid) | x | x | x | x | x | x | x | x | x | | x | x | x |
| Lump Sum | x | x | x | x | x | x | | | | x | | | |

Provider Responsibilities

- Charges on invoices should be itemized by listing the deliverable or deliverables associated with the lump sum payment requested.
- Invoice MUST match Table of Deliverables in executed WA. A copy of the TOD <u>must</u> be included.
- The provider is not required to submit evidence of actual labor rates, hours worked, travel, overhead rates, or any other cost.
- Payments may be made for completing one or more interim or final deliverables.
- Partial payments may be made based on the interim block deliverable that has been completed. However, no partial payments on line items can be made.



- Total dollar amount of deliverable
- Invoice matches Table of Deliverables by line item

Lump Sum Example



Payment Types – Specified Rate

Provider Responsibilities

- Providers must itemize labor costs on the "Labor Summary" (employee name, staffing category, number of hours billed, and contract rate).
- The invoice should include copies of time sheets to support the requested payment.
- The provider may be required to provide additional evidence of hours worked and direct costs
- The provider is not required to provide evidence of actual labor costs, overhead rates, or any other cost, except direct costs.

Payment Types – Specified Rate



What the Invoice Center Verifies

- Salary rates match rates shown in the WA
- Calculations are correct
- CSJ is correct
- Any travel amounts billed (hotel, meals, taxi, etc.) are correct and approved in WA (Meal receipts DO NOT need to be submitted but MUST be kept by consultant for audit purposes for the life of the contract/WA plus 7 years after the termination date. However, TXDOT PM can request at anytime.)
- Any other direct expenses billed are approved in WA
- Totals shown for each subprovider match backup documentation provided with invoice packet

Specified Rate & Unit Cost Example

| Work Authorization Start Date: | 3/15/20xx | | VVA | гсс | 36 | |
|---|--|--|---|-------------------------------|----------------------------|------------------------------|
| Work Authorization Termination Date: | 6/31/20xx | | | | | |
| TASK DESCRIPTION | | _ | | | | |
| CONTRACT RATE PER HOUR - SPECIFIED RATES | Project Manager (10 to 20) | Surveyor - Licensed State Land Surveyor (10+) | Survey Technician (Surveyor-In- Training) - Senior (\$ to 10) | Survey Technician (1 to 5) | Administrative Cierical | TOTAL LABOR HRS AND COSTS |
| FC 130 (130) - RIGHT-OF-WAY (ROW) DATA | | | | | | |
| ROW Mapping | | 1 | | | | |
| Right-of-Entry (ROE) | ACCOUNT OF A | | 2.11 | 1 | | |
| Prepare and send ROE letters (submit PDF copies of letters and responses) | 1 | 6 | 16 | | 5 | 28 |
| Prepare listing (spreadsheet) and maps showing ROE information for up to 15 landowners | 1 | 6 | 8 | | s | 20 |
| Abstracting | and the second | Sectors and the | 1000 CONT - 240 | | 0 | |
| Research of public records for Right-of-Way (ROW), easements, adjacent properties, etc. (submit PDF copies) | 3 | 6 | 10 | 30 | 4 | 53 |
| Existing ROW Survey | amona ou di | Society and social de | BOAD AND AND AND | | n | |
| Locate, recover, and survey property (e.g. private, adjoining, etc.) corners and ROW monuments | 2 | 33 | 30 | | | 65 |
| Set 5/8" iron rods with plastic caps at PC's, PT's, PI's, and break points (where possible) | 1 | 5 | 16 | | | 22 |
| Prepare and submit MicroStation (DGN) file sheets depicting ROW lines, easements, adjacent properties, etc. | 4 | 15 | 36 | | - | 55 |
| ROW Map Sheets | | | | | | |
| Prepare GIS geodatabase | 1 | 1 | 20 | | | 22 |
| Prepare signed, sealed, and dated survey plats: print one set full-size map (22" x 34") on mylar and print one set half-size (11" x 17") on paper | 5 | 12 | 36 | 130 | | 183 |
| Deliverables | | | | | | |
| Prepare and submit final deliverables | 2 | 2 | 12 | | | 16 |
| Hours Sub-Total | 20 | 86 | 184 | 160 | 14 | 464 |
| Contract Rate per Hour | \$ 166.14 | \$ 151.04 | \$ 108.11 | \$ 92.71 | \$ 66.58 | |
| Labor Cost | \$ 3,322.80 | \$ 12,989.44 | \$ 19,892.24 | \$ 14,833.60 | \$ 932.12 | \$ 51,970.20 |

Ensure CSJ(s) match Fee Schedule

- Ensure FC match Fee Schedule and Task
- Ensure Invoice Staffing Categories match Fee Schedule
- Ensure Invoice Contract Rates match Fee Schedule

| | SP | ECIFIED | RATE + L | JNIT (| COSTI | NVOIC | E |
|-----------------------------------|------------------|-----------------------|---|-------------------|--------------------------|--------------------------------------|---------------------------------|
| | | | Labor Sum | mary ⁻ | Tab | | |
| Texas | | | | Co | Pro ombined Invoice T | vider Invoice No. emplate Log No. | 62753 1 |
| Departn of Transp | nent ortation | | LABOR SUMMAR | Y (OFFICE |) | | |
| | | | SR-UC Paymen | t Method | , | | |
| Provider Name |): | Surveying And Mappin | g, LLC. | Legacy Con | tract No. | 18-7IDP1017 | |
| Provider ID No | | 1742704974100 | - | Legacy WA | No. | 1 | |
| | | | | | | | |
| | | Labo | or Breakdown by CS | J/Functior | 1 Code: | | |
| Project (CSJ or Detail No.) | Source (FC) | Emp Name (Acronym) | Employee Staffing Category (Acronym) | No. of Hours | Contract Rate | Total Direct Labor | Line Total by Project/Source |
| 2964-01-048 | 130 | Sheldon Cooper | Admin | 2 | \$66.58 | \$133.16 | |
| 2964-01-048 | 130 | Leonard Hofstadter | Sr. Survey Tech | 24 | \$108.11 | \$2,594.64 | |
| 2964-01-048 | 130 | Penny Cook | PM | 5 | \$166.14 | \$830.70 | |
| 2964-01-048 | 130 | Raj Koothrappali | Surveyor | 82 | \$151.04 | \$12,385.28 | |
| 2964-01-048 | 130 | Howard Wolowitz | Survey Tech | 60 | \$92.71 | \$5,562.60 | |
| 2964-01-048 | 130 | Subtotal Line 1 | | | \$21,506.38 | | |
| 2964-01-048 | 150 | Leonard Hofstadter | Sr. Survey Tech | 3 | \$108.11 | \$324.33 | |
| 2964-01-048 | 150 | Penny Cook | PM | 3 | \$166.14 | \$498.42 | |
| 2964-01-048 | 150 | Raj Koothrappali | Surveyor | 8 | \$151.04 | \$1,208.32 | |
| 2964-01-048 | 150 | Howard Wolowitz | Survey Tech | 8 | \$92.71 | \$741.68 | |
| 2964-01-048 | 150 | | | | Subtot | al Line 2 | \$2,772.75 |
| | | | | | Total Labor (Office | xe) | \$24,279.13 |

UPDATED: PEPS Guidance on ODE's – Meal Receipts

https://tntoday.dot.state.tx.us/PEPS/Pages/ContractDevandNeg-Index.aspx#T3

| Type of Travel ODE | Reimbursement | Maximum Set By | Receipt Required for Invoice | Receipt Required for Audit |
|-----------------------------|---------------|---------------------------------------|------------------------------------|----------------------------------|
| Hotel/Lodging rate | Actual Cost | GSA rate for city | yes | yes |
| Hotel/Lodging Taxes/Fees | Actual Cost | Negotiation Center set in Attach E | yes | yes |
| Meals | Actual Cost | Per diem rate for city (GSA rate) | no | yes |
| Car/Vehicle Rentals | Actual Cost | Negotiation Center set in Attach E | yes | yes |
| Air Travel | Actual Cost | GSA rate for city | yes | yes |

Table 2: Reimbursable Travel Costs

| Other Direct Expenses | |
|-----------------------|--|
| 01-27-22 | Other Direct Expenses Master List |
| 04-20-22 | Guidance on Other Direct Expenses - Updated |
| 08-25-11 | Miscellaneous Other Direct Expenses Tracking Sheet |

Meals (Per Diem)

Meals may be reimbursed as an ODE if a provider is traveling for the project and has an overnight stay. Meals are reimbursed for actual cost per day (per diem), using the current state rate as a maximum cost. The current state rate is equivalent to the GSA Meal rates. See the <u>GSA Breakdown on Meals and IEs</u> section below to calculate this rate. The GSA webpage should be used to determine the maximum allowable rate for the specific city of travel. The meal rates are shown under the column heading **M&IE** on the rate schedule shown for the city of travel. Receipts for meals are not required when submitting an invoice; however, meal receipts must be maintained by the provider for audit purposes.

Payment Types – Cost Plus Fixed Fee

Based on:

 Direct and indirect costs incurred plus a portion of the fixed fee based on a ratio of labor and overhead costs incurred to total estimated labor and overhead costs contained in the Final Cost Proposal.

When this payment method is used, TxDOT:

- May reimburse the provider for allowable costs necessary to complete the project.
- Reimburses the provider for actual, allowable costs during each billing period.
- Pays the provider a percentage of the contract fixed fee (profit) each billing period.

What the Invoice Center verifies

- Total fixed fee for WA matches approved total amount shown in WA
- Correct overhead rate has been entered and matches rate shown in contract and WA
- Correct fixed fee %has been entered
- Totals show for each subprovider match backup documentation provided
- Labor rates billed are actual hourly rates (cost) paid to employee listed who performed service
- Calculations are correct
- Travel dates and amounts are within WA

NOTE: Late invoice submission from Sub

If a sub-contractor submits their invoices late - after the Prime has sent their invoice to PEPS for processing or invoice has already been processed for payment:

- Have the Prime call or email the PEPS Invoice Center to let us know of the submission <u>BEFORE</u> the submission of the supplemental invoice.
- Prime will submit the sub's invoice use the invoice number that it is tied too and put "SUP" after the invoice number so that we know it is tied to the original invoice already submitted/processed.
- In the body of the email of the supplemental invoice submission must indicate this is a "supplemental invoice" to an invoice that has already been submitted/processed and specify WHY a supplemental invoice is being submitted.
- The SUP invoice will be reviewed independently from the original invoice depending on the length of time from the submission of the original invoice. The invoice will receive the same 100% review and the allotted 30-days for processing of the invoice from the date PEPS receives the invoice.
- Ensure all necessary documentation is submitted with the invoice package to prevent any delays with the review and payment of the invoice.
- Payment will be issued directly to Prime. Once payment is received, Prime will issue payment to the sub within 10 days as indicated in the executed contract/WA.
- This will NOT be considered billing more then once in a month since it is tied to an invoice previously submitted.



PROMPT PAYMENT VERIFICATION

I certify that all subproviders, except for any listed on the attached Prompt Payment (PP) Certification form (if applicable) have been paid according to PP law according to the Articles of the contract (within 10 days of receipt of payment) for the billing period indicated below. I understand that the state will perform a periodic verification of PP by requesting supporting documentations such as cancelled checks or electronic bank transfers to support PP. (If any subproviders were not paid in accordance with PP, then a complete PP form shall be attached.)

| Provider Invoice | e No. for PP Verification | Date Provider Received Payment MM/DD/YY (for PP Verification) | Begin Service Date MM/DD/YY (for PP Verification) | End Service Date MM/DD/YY (for PP Verification) |
|-------------------------------|---------------------------|---|---|---|
| 1: | 23456-789 | 01/01/22 | 12/01/21 | 12/30/21 |
| Provider Authorized Signature | gr Sn | | | |
| Name | John Smith | | | |
| Title Sr. Project Manager | | | | |
| Phone # | 512-867-5309 | | | |
| Email | John.Smith@consultant.com | | | |
| Provider Invoice Date | 1/1/22 | | | |
| | | | | |



TXDOT PM MUST complete 100% review of every invoice.

- Invoice Center Reviews 100% of the 1st Invoice
- Invoice Center Reviews 30% of all invoices thereafter

Prompt Payment Act



| | 21st day after government entity receives invoice – cannot denv invoice |
|---------|--|
| Prompt | State agency payment due on 30th day after the date invoice |
| | Date agency receives goods under contract |
| Payment | Date performance of contracted service is complete |

 Date agency receives invoice for goods and services

Invoice Timeline

Breakdown of Timeline – calendar days NOT business days

| | • Day 1: | Received in PEPS Invoice Center inbox |
|--------|-----------------------------------|---|
| | • Day 2: | Invoice Center Lead assigns invoice to Invoice Specialist for processing |
| | • Day 2-7: | Invoice Specialist reviews/process and sends to PM via DocuSign |
| 1-21 | • Day 7-14: | PM reviews, approves, signs, and returns to Invoice Specialist for further processing |
| Dave | • Day 14-20: | Invoice Specialist processes receipt in PS and sends to Finance for payment |
| Duys - | | |
| | Desalling | Constitution of the standard involves in the lateral barry Dec. 04. A strend we 04 the involves |
| | • Deadline | e for notifying provider of rejected involce is no later then Day 21 – after day 21 the involce |
| | CANNOT | be rejected, however, there are exceptions due to special circumstances, but these are |
| 21 Dav | handled | on a case-by-case review |
| larker | | |
| | | |
| | Finance | Division verifies information mirrors each other on invoice and information on receipt |
| | • Onco co | nfirmed. Finance enters receipt into database to create voucher |
| 1 00 | | |
| L - 20 | Sends version | oucher to Texas Comptroller of Public Accounts to issue voucher payment |
| Days | | |
| | | |
| | Texas Co | omptroller receives voucher information from TxDOT |
| | | oucher (navment) to consultant on 30 th day |
| 8 - 30 | - 1350C3 V | oucher (payment) to consultant on 50° day |
| Dave | | |
| Days | | |
| | | |



Important Notes



DO NOT resubmit invoices without FIRST notifying the Invoice Center AND your TxDOT PM

Reasons WHY:

- Possibility of the invoice being processed twice
- Possibility of a duplicate payment
- Over payment to contract and Work Authorization
- Over payment will create funds being unavailable for future invoices (until reimbursement is received and processed)
- Having to reimburse TXDOT for the overpayment
- Unnecessary work performed with processing the invoice multiple times

<u>D0:</u>

- Notify PEPS Invoice Center of the need to cancel previous invoice submitted
- Wait for the PEPS Invoice Center to give you the GO AHEAD to resubmit (this ensures previous invoice was cancelled out of the system and prevents any duplication)

Important Notes



State pays vendor 30 days from the date the invoice was <u>received</u>.

PLEASE hold off on payment status inquiries until 30 calendar days have passed from the date of invoice submittal.

<u>**If a payment status inquiry is received BEFORE the 30 days</u> from the date the invoice was received; we will NOT respond to the inquiry until the 31st day.**

Comptroller link to check for payment status: <u>https://comptroller.texas.gov/programs/systems/direct-deposit/payment.php</u>

Main Reasons WHY Invoices are Late - Internally





Preventing Invoices from being late...



PEPS Invoice Center





QUESTIONS

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