

TEXAS TRANSPORTATION COMMISSION
MINUTE ORDER

Transportation Code §228.057(d) provides that the Texas Department of Transportation (department) may charge reasonable fees for administering electronic toll collection customer accounts.

Title 43, Texas Administrative Code, §27.82(c) provides that the Texas Transportation Commission (commission) by minute order will establish customer account fees. In establishing customer account fees, the commission will consider the cost of operations, including the estimated cost to the department for labor, materials, storage, and bank fees as well as the requirements of project bond covenants.

The department offers customers the opportunity to use auto-replenishment, which allows them to keep sufficient funds in their accounts by automatically charging a credit card when the funds in the account fall below a pre-set low balance threshold. The use of auto-replenishment is the most efficient way to pay tolls and reduces the likelihood that the customer will incur toll violations. In order to encourage increased use of auto-replenishment, the commission has determined that those customers will not be charged a fee for the issuance of a standard tag.

The department has conducted an analysis of annual operational costs and recommends the following fee structure:

Standard tags (including replacement tags) - \$13.85 per tag for accounts that do not participate in auto-replenishment;

Specialty tags - \$45.00 per tag, which includes a \$35.00 refundable deposit;

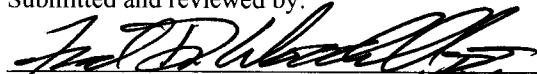
Mailed or faxed account statements - \$1.15 per statement;

Checks returned for insufficient funds - \$25.00 per check;

Account reactivation - \$8.50 per account, per reactivation.

IT IS THEREFORE ORDERED by the commission that the department is authorized to charge customer account fees in the amounts stated above, effective March 1, 2012.

Submitted and reviewed by:


Interim Director, Toll Operations Division

Recommended by:


Executive Director

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Minute
Number

Date
Passed