

# Modernization Update

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## Texas Transportation Commission

April 26, 2012

**Brian Smallwood**

Office of Operational Excellence

Director

# Agenda

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- Transition to Operational Excellence
- Make Modernization Real for Front-Line Employees
- Update on Streamlining ROW Acquisition and Utility Accommodation Process

# Transition to Operational Excellence

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Modernization

Operational  
Excellence

Best in Class

May  
2012

# Transition to Operational Excellence

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- Key Transition Activities Underway:
  - Standardize Skillsets Required for Change
  - Hire Staff for Operational Excellence and Performance Excellence
  - Establish New Change Project Governance Process
  - Finalize Prioritization and Alignment of Change Efforts
- Target Transition Date – May 2012

# Connecting Modernization / Ops Excellence with Front-Line TxDOT

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- Attended Traffic and Maintenance Conference to collect “Pain Points”
- Facilitated Brainstorming Exercise with DDOR on Revenue Generation and Cost Savings Ideas
- Taking the Most Promising Ideas from these Activities and Initiating New, Quick-Win Projects

# ROW Streamlining Project – Benefits

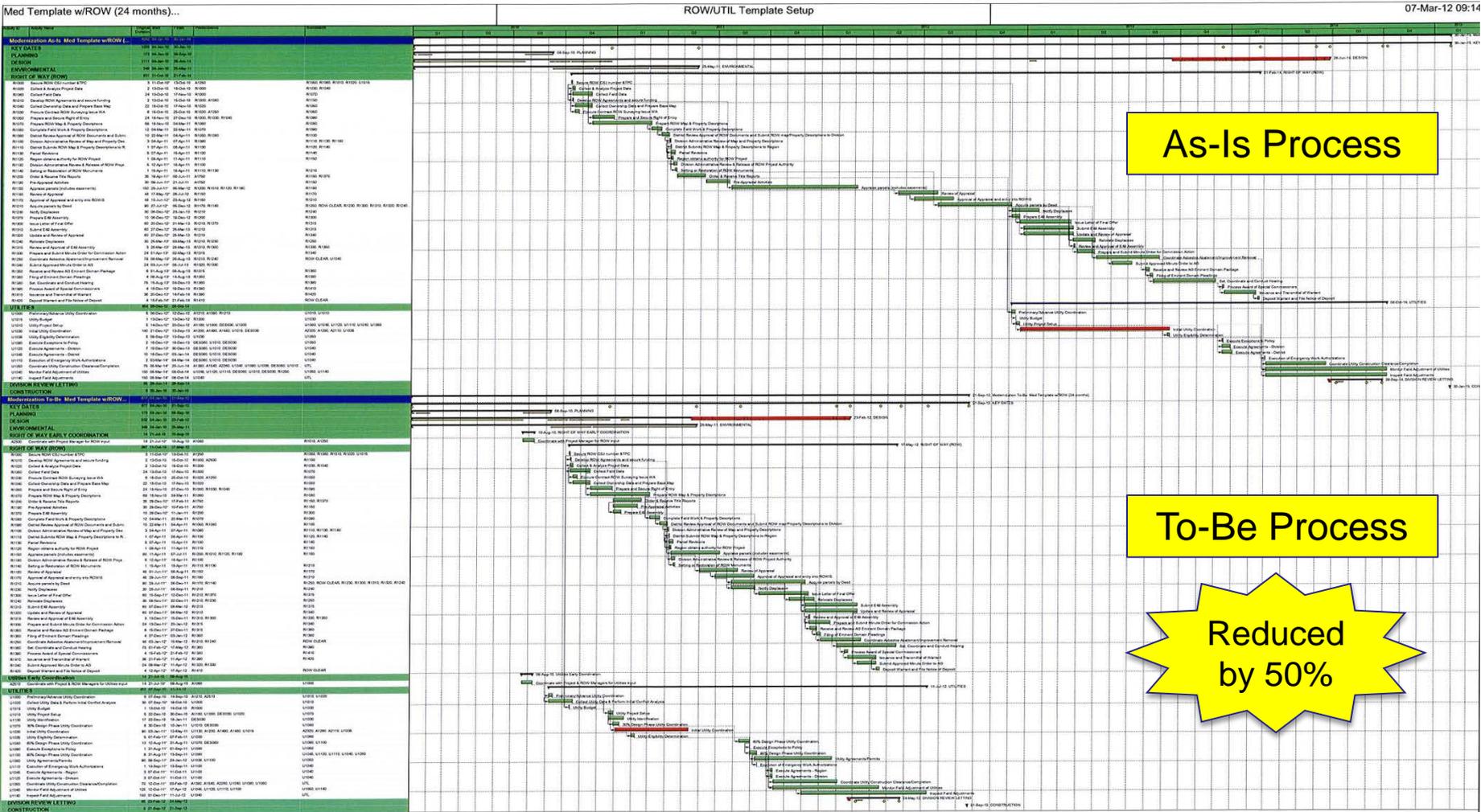
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## Time and Cost Savings:

- Concurrent versus sequential process
- Early planning with utility companies and ROW agents
- More coordination within TxDOT, quarterly meetings
- Increased flexibility in negotiations
- Elimination of duplicative forms
- Use of technology to facilitate meetings and expedite payments

**Total Savings = 50% time & \$50 M**

# Concurrent ROW Process – As-Is & To-Be



As-Is Process

To-Be Process

Reduced by 50%

█ Project Baseline   
 █ Actual Work   
 █ Critical Remaining Work   
 █ Summary  
◆ Project BL Milestones   
 ◆ Remaining Work   
 ◆ Milestone

# ROW Streamlining Project – Timeline

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## Quick Wins

- Improve coordination with FHWA & Utility Co. January 2012
- Establish AG Point of Contact March 2012
- Establish Open House for Landowners April 2012
- Eliminate TxDOT form (HUD Settlement State) April 2012
- Implement Electronic Payment for Relocation & Acquisition April 2012

**Implementation of all improvements expected by Summer 2012**

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# Questions and Comments?