
Modernization Effort Update

**Texas Transportation Commission Meeting
December 15, 2011**

Modernization Leadership Team



Overview

- ▶ Project Update
- ▶ Project Highlight – ROW Streamlining
- ▶ Organizational Changes
- ▶ Plan Risks
- ▶ January Workshop



Project Update

- ▶ 20 of 37 modernization projects underway
- ▶ Ongoing projects (20):
 - 13 projects moving through the 5-step methodology
 - 7 projects to be closed out by end of the year



Project Update

Projects

Implementation by Dec.

- | | |
|--|--------------|
| ▶ Assess Activity-Based Cost Methodology | ✓ |
| ▶ Establish Innovative Finance Function | ✓ |
| ▶ Engage External Transportation Finance Expertise | ✓ |
| ▶ Improve Inter-District Lending Tracking | ✓ |
| ▶ Establish Transportation Think Tank | ✓ |
| ▶ Improve Position Title Classification Process | ✓ |
| ▶ Standardize/Adopt Best Practices/Metro Areas | January 2012 |



Project Highlight – ROW Streamlining

Recommendation	Benefit Description
Improve the "Pre-project Planning" process for ROW and Utilities	Reduce cycle time by 90+ days; minimize design changes & reduce costs.
Improve the "Appraisal" process by starting the process prior to full project release.	Reduce cycle time by 60-90 days.
Improve the "Negotiation" process by providing more flexibility in negotiations with the property owner.	Reduce cycle time; reduce volume sent to AGs office; reduce % of Eminent Domain cases.
Start Utility relocation activities during the pre-project planning process.	Reduce Utility cycle time.
Establish a concurrent Eminent Domain process for some parcels (similar to North Region IH-35 Pilot project and TTA projects).	Reduce cycle time by 60 days
Establish additional legal expertise in each Region and Division.	Ability to answer legal questions quicker and title work addressed immediately.
Conduct Right-of-Way "open-house" meetings with landowners prior to acquisition. Conduct a "buy-in" meeting with City and/or County officials.	Possible reduction in Eminent Domain cases. Will improve Public Relations in community and improve rapport with property owner.
Start the Relocation process earlier and prepare formal relocation plan. Have the Relo agent and Negotiator attend the initial offer meeting with the property owner.	Reduce cycle time for relocation properties by 2-3 weeks
Conduct Quarterly/Annual meetings with FHWA and Utility Companies to provide periodic updates of complex ROW relocations.	Open, consistent communication with FHWA & Utility Companies.



Organizational Changes

- ▶ Transitional organizational chart implemented (Nov. 2011)
 - Better aligns core functions to ensure similar services, programs and duties work together efficiently
 - Best use of resources to provide quality customer service
- ▶ Establish office of organization effectiveness
- ▶ New leadership positions to be filled by December 2011



Plan Risks

- ▶ Change efforts outside modernization
- ▶ Rapid pace of execution
- ▶ Institutionalizing project methodology while executing projects
- ▶ Resource availability



January Workshop

- ▶ Update on status new leadership team
- ▶ Update implementation plan
- ▶ Update on key projects
 - Policy, rule and manual review
 - Streamlining ROW process
 - Streamlining ENV process
 - Establish Project Management Review
 - Define & Develop Franchise Model



Modernization is ...

a disciplined approach to implementing change that will deliver:

- an improved leadership model;
- opportunities for innovation; and
- increased collaboration with employees and stakeholders.

As a result, TxDOT will be recognized as a performance-driven organization, a great place to work, and committed to quality customer service.

